



Information Systems Department

Course Syllabus
IS463 Change Management

Catalog Description: This course introduces to the students the Change Management processes, Understanding the Change Management Process, Scientific Methods to Create an Organization under Advanced IS Management, Develop and Re-Structure Information Systems.

Credit Hours: 3 **Credit hours:** 3 Lectures per week 0 Labs. per week 0 Recitation per week

Prerequisites: IS 336

Course Learning Outcomes:

1. State the reciprocal relationship between IS and organisational change
2. Describe the importance of interpersonal relationships required by the role of an effective IS practitioner
3. Identify a range of change management theories and models
4. Describe the change management issues involved in creating successful project outcomes
5. Develop a change management strategy
6. Function effectively on teams to accomplish a common goal.
7. Present a topic in a compelling manner.

Major Topics:

- Introduction to Change Management
- Understanding the Change Management Process
- Scientific Methods to Create an Organization under Advanced IS Management
- Develop and Re-Structure Information Systems.
- Project Discussions

Text Books:

- The Theory and Practice of Change Management: Third Edition 3rd Edition by John Hayes (Author), ISBN-13: 978-0230210691, ISBN-10: 0230210694



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Grading:

- The grading scale for this course is:
 - 95 - 100 A+ Passing
 - 90 - 94 A Passing
 - 85 - 89 B+ Passing
 - 80 - 84 B Passing
 - 75 - 79 C+ Passing
 - 70 - 74 C Passing
 - 65 - 69 D+ Passing
 - 60 - 64 D Passing
 - 0 - 59 F Failing
- Final grades will be determined based on the following components:
 - . 60% Semester Work
 - . 40% Final Exam
- Students may not do any additional work for extra credit nor resubmit any graded activity to raise a final grade.
- Late submissions will not be accepted for any graded activity for any reason.
- Students have one week to request the re-grading of any semester work.

Attendance Policy:

Students should attend 80% of the overall course hours taught in the semester as per the University regulations.

If a student fails to achieve this portion, he/she shall not be allowed to appear in the final exam and shall be awarded "DN" grade and repeat the course.

Cheating and Plagiarism Policy:

The instructor will use several manual and automated means to detect cheating and/or plagiarism in any work submitted by students for this course.

When a student is suspected of cheating or plagiarism, the instructor raises the issue to the disciplinary committee.



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Communications: Registered students will be given access to a section of the Learning Management System (LMS) for this course. LMS will be used as the primary mechanism to disseminate course information, including announcements, lecture slides, assignments, and grades.

Communication with the instructor on issues relating to the individual student should be conducted using CIS email, via telephone, or in person.