Deanship of Information Technology

Al-Imam Muhammad Ibn Saud Islamic University Riyadh

Context of the Organization

20 October 2016

Document Control

Version History

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ABDULMAJEED M. ALOUMI	Quality assurance administration manager	18/10/2016	
DR. WALEED AL JANDAL	Dean of IT deanship	18/10/2016	

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1. Introduction

Al-Imam Muhammad Ibn Saud University recognizes and acknowledges that the protection of its assets, business operations, and services is a major responsibility to safeguard the interests of its stakeholders. As part of a national initiative to automate and provide accessible services to its students, faculty, and employees, the University seeks to establish a viable plan for the recovery and continuity of its electronic services (e-services) in case of disasters.

Al-Imam Muhammad Ibn Saud University is committed to supporting resumption and recovery efforts at alternate facilities, if required. The University and its management are responsible for developing and maintaining a viable continuity & recovery plan that conforms to acceptable insurance and ethical practices, and is consistent with the provisions and direction of the University's strategic and tactical plans. The plan will also support the philosophy of providing and maintaining the highest quality of services to its students, faculty, and staff.
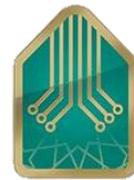
The Deanship of Information Technology has been established in 1430 to manage the technology and e-services at the university.

The vision of the Deanship of IT is "to enable Al Imam University to be the pioneer in the field of electronic services through the creation of a distinct integrated environment for information technology"

The mission statement is "Improving the services offered by the University and provide an environment of high-quality electronic services that are based on information and communication technology in line with the Kingdom of Saudi Arabia strategies to operationalize the concept of e-government in all public universities deanships"

The main objectives of the Deanship of information technology:
- Hire the best global practices and information systems and IT tools to increase efficiency and effectiveness in the administration and regulation, as well as alignment with the e-government.
- Promote the use of information technology solutions to support the policies, processes and procedures that increase the accountability, transparency and responsibility in all functions within the university.
- Enhance the Infrastructure and IT tools that support the faculty for excellence in teaching and research development.
- Enhance the Infrastructure and IT tools that support students to develop academic success.

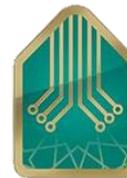## 2. Deanship of IT Organizational Structure (Annex A)

3. Activities

Deanship of IT main activities is provide an infrastructure and internal services, related to information technology to Al-Imam Muhammad Ibn Saud University.

4. List of Deanship of IT Interested Parties

The interested parties that are relevant to BCMS at the Deanship of IT are as the following:

External	Internal
Ministry of Higher Education	Al-Imam Muhammad Ibn Saud University Rector
King Abdulaziz City for Science and Technology City	Deanship of Admission and Registration
Yesser e-Government Program	Deanship of E-learning and distance education
National e-Government Portal	Faculty
Students	Employees
Alumni	Administration Units
Visitors	

5. External and Internal issues

The external and internal issues that are relevant to its purpose and that affect its ability to achieve the intended outcome(s) of BCMS at Al Imam University's Deanship of IT are:

External Issues	Internal Issues
Natural Disasters	University Image & Reputation
Force majeure	Information Security management system failure
Power supply failure	Power supply failure
Network Services destruction	Fire
Information Security management system failure	Back-up database lost